pragmatics®

Information Technology Enterprise Solutions – 3 Services (ITES-3S)

Ordering Guide
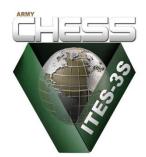
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PRAGMATICS' ITES-3S ORDERING GUIDE

Pragmatics, Inc. is a prime contractor on the Information Technology Enterprise Solutions – 3 Services (ITES-3S) Contract (Unrestricted). ITES-3S is an Indefinite Delivery, Indefinite Quantity (IDIQ) contract vehicle structured to provide the full range of IT services and solutions to the Federal Government. ITES-3S is managed by the Computer Hardware Enterprise Software and Solutions (CHESS) program.

Pragmatics provides on the following pages information about the contract and Team Pragmatics. We look forward to speaking with federal agency customers who are interested in learning how they can use the ITES-3S contract to achieve their IT missions. We also look forward to speaking with industry to determine how we can best collaborate to bring our services to ITES-3S customers.

ITES-3S – THE CONTRACT

Background

According to the U.S. Army, *the objective of the ITES-3S contracts is to meet the Army's enterprise infrastructure and infostructure goals with a full range of innovative, world-class IT support services and solutions at a fair and reasonable price. ITES-3S is a multiple award, IDIQ contract vehicle. It is the Army's primary source of IT-related services worldwide. All DOD and other federal agencies are authorized to use the contracts to satisfy their IT requirements.*

*Working in partnership with the prime contractors, CHESS manages the contracts, in coordination with the ACC-RI Contracting Center. Through the use of ITES-3S, users have a flexible means of meeting IT service needs quickly, efficiently, and cost-effectively. Orders may be placed by any contracting officer from the aforementioned agencies. There is **no fee** to place orders against the ITES-3S contract."*

ITES-3S Scope

ITES-3S contracts encompass a full range of innovative, world-class IT support services and solutions at a reasonable price under the following Task Areas:

- Cybersecurity Services
- Information Technology Services
- Enterprise Design, Integration, and Consolidation Services
- Network/Systems Operation and Maintenance Services
- Telecommunications/Systems Operation and Maintenance Services
- Business Process Reengineering Services
- IT Supply Chain Management Services
- IT Education and Training Services

The contract allows Firm Fixed Price (FFP), Time and Materials (T&M), and Cost Reimbursement (CR) Task Orders (TO). Contract Line Item Numbers (CLIN) cover the following services.

- IT Solution Services
- IT Subject-Matter Expert (SME)
- IT Functional Area Expert (FAE)
- Incidental Construction
- Other Direct Costs
- IT Solution Equipment
- Travel and Per Diem
- IT Solution Software
- IT Solution – Other Direct Costs (ODCs)

ITES-3S Contract Terms / Approach

CHESS has identified the following terms and provisions for ITES-3S.

Contract Terms	ITES-3S
Period of Performance	▪ September 2018 – September 2027
Contract Maximum	▪ $12,100,000,000 ▪ The contract maximum represents the total requirement for the life of the contract (including options, if exercised).

Period of Performance	▪ 9 Years
	  • One five-year base Ordering Period
	  • Four one-year Ordering Period options (if exercised)

Pricing Structure	▪ FFP ▪ T&M ▪ CR
Performance-Based Contracting	▪ Preferred method for acquiring services
Fair Opportunity to be Considered	▪ Subject to FAR 16.505
Ordering Guidance and Process	▪ See CHESS ITES-3S Chapter 3 Ordering Guide - Ordering Guidance

Benefits of Using ITES-3S

There are numerous benefits to using ITES-3S, including, but not limited to the following.

- No fees are attached.
- Decentralized ordering – all Task Order Requests (TOR) will be issued via the CHESS IT e-mart.
- Open to all Department of Defense (DoD) and U.S. Federal Government Agencies.

Additional Contract Information

Copies of the ITES-3S contracts can be found on the CHESS IT e-mart. The IT e-mart website is https://chess.army.mil. Services will be acquired by issuing individual TOs.

Contract types will be determined IAW the FAR and Defense Federal Acquisition Regulation Supplement (DFARS) based on the circumstances of each order.

PRAGMATICS' SKILLS, KNOWLEDGE, AND EXPERIENCE

Think. Innovate. Deliver.

At Pragmatics, we apply innovative thinking to design and deliver quality-assured solutions that generate measurable business outcomes for critical missions of national importance. We are an experienced prime contractor on large, high-competition IDIQs, including the previous ITES-2S contract where we collaborated with the Army, DoD, and other federal agencies to provide optimized enterprise-level support services.

Pragmatics offers proven expertise and experience across IT domains, including, but not limited to the following.

- Agile Software Engineering
- Infrastructure
- Audio Visual Technology
- Wireless Networking Technology
- IT Service Management
- Cybersecurity
- Systems Engineering
- Program Management
- Data Analytics & Machine Learning
- SOC/Cloud

TEAM PRAGMATICS' PARTNERS

Pragmatics has supplemented its own corporate offerings with a diverse set of ITES-3S partners as listed below.

Company	Type / Size
1901 Group, LLC.	SB
Advanced Systems Development, Inc.	Large
Advanced Systems, Inc.	SDVOSB
Alliance Pointe, LLC.	HUBZone, WOSB, EDWOSB
Applied Info Partners dba D2 TEAM-Sim - Interactive Training Solutions	WOSB
Artel, LLC.	Large
Atlanta Soundworks, Inc.	SB
Augustine Consulting, Inc.	Large
aXseum Solutions, LLC.	8a
Beyond The Wire, Inc.	SDVOSB
Broadleaf, Inc.	SB
C² Technologies, Inc.	Large
Calibre, Systems Inc.	Large
Chugach Information Technology, Inc.	8A
Craft Designs, Inc.	EDWOSB
DINE Development Corporation Information Technology Services, LLC.	Tribal 8(a), SB, SDB
DPRA, Inc.	SB
Enterprise Integration Corporation	VOSB
Hexagon US Federal (formally Intergraph Government Solutions Corporation)	Large
Ideal Innovations, Inc.	Large
Integrated Electrical Technologies Corporation	MOB, VOSB
ITellect, LLC.	HUBZone, WOSB
iWorks Corporation	8a
LGB & Associates, Inc.	WOSB, SDB
LinTech Global, Inc.	8a
Millennium Corporation	SDVOSB
Newsun Inc. dba Internal Computer Services	SDVOSB
NextiraOne Federal, LLC d/b/a Black Box Network Services	Large
OBXtek, Inc.	Large
People, Technology and Processes, LLC.	SDVOSB
Polaris Alpha Advanced Systems (a Parsons Company) (formally EOIR Technologies)	Large
RB Consulting, Inc.	SDVOSB
RF Logistics, LLC.	SDVOSB, VOSB
SecureStrux, LLC.	WOSB
SONA Networks, LLC .	8(a), Hub Zone
Systems Integration, Inc.	SDB
TapHere! Technology, LLC.	SB
Technology Service Corporation	Large

Company	Type / Size
Venatore, LLC.	SDB
WiSC Enterprises, LLC.	SDVOSB
Xator	Large

Pragmatics' ITES-3S Corporate Information

Contract Number: W52P1J-18-D-A054

Cage Code: 41839

DUNS: 153874623

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CHESS E-MART

For more information and detailed ordering guidance, please visit https://chess.army.mil/